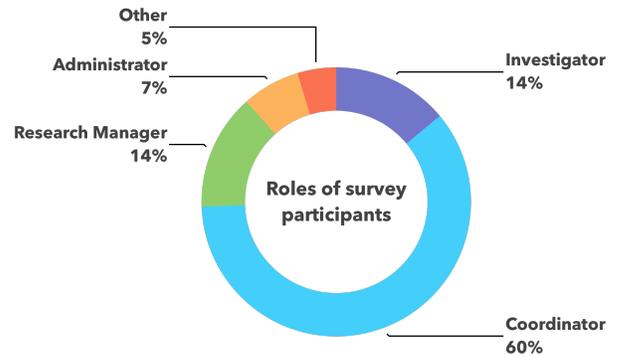


StudyPages User Survey

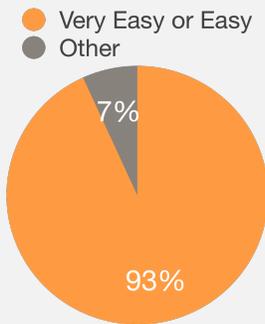
We invited users who logged into StudyPages during a month long period (Jan - Feb 2020) to complete a user survey.



Graph 1. Composition of our survey cohort.

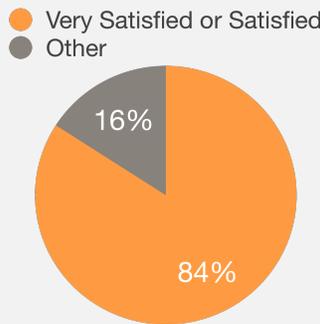
What users say about usability and satisfaction using StudyPages?

Users find StudyPages easy to use



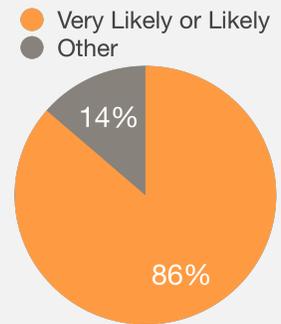
Graph 2 Proportion of users that finds StudyPages 'Easy' or 'Very Easy' to use. (Range 1 - 5; Very difficult - Very easy)

Users are satisfied with StudyPages



Graph 3. Proportion of users that are 'Satisfied' or 'Very Satisfied' with StudyPages. (Range 1 - 5; Very Dissatisfied - Very Satisfied)

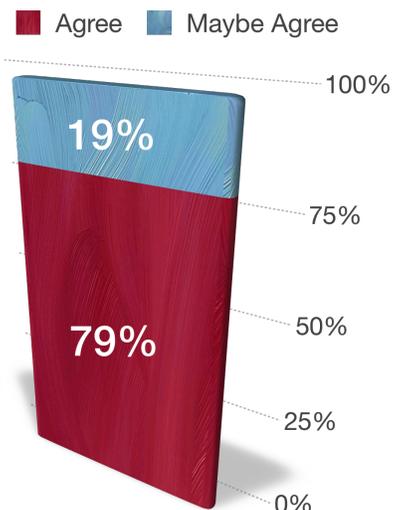
Users would recommend StudyPages to colleagues



Graph 4. Proportion of users that would 'Likely' or 'Very Likely' recommend StudyPages. (Range 1 - 5; Very Unlikely - Very Likely)

Is StudyPages a great tool?

97% of users agree or maybe agree that StudyPages is a great tool to track and manage people interested in participating.



Graph 5. Proportion of users that agree/ maybe agree that StudyPages is a great tool to track and manage people (Yes - Maybe - No)

StudyPages User Survey

Selected comments why users think StudyPages is a great tool

"StudyPages gives me insight in where a signup is coming from which makes it easier for me to change marketing strategies"

There is no other comparison to SP. We have never had anything like this!

"I like the organization of how each participant is listed and I like the drop down options that allows me to monitor if I have contacted, disqualified etc..."

"Takes the place of Excel spreadsheets and other tracking tools"

"It allows us to make notes between multiple coordinators regarding our attempts to contact and allows us to reach out in multiple ways via text and phone call and email"

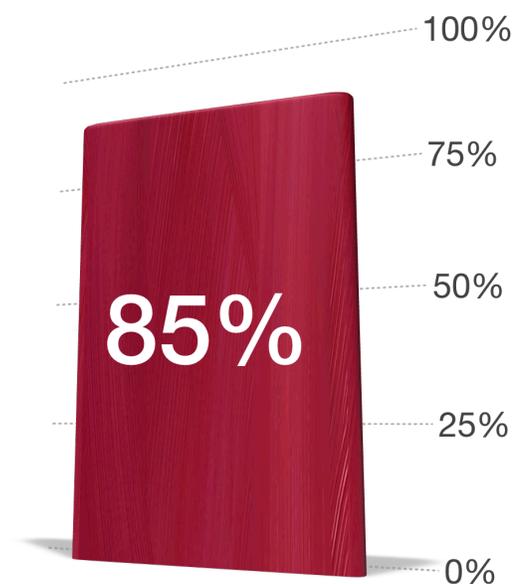
"I use StudyPages to direct patients for study specific information"

"I LOVE the note feature because I can make notes about conversations with our patients, rather than having to look through my email for messages from colleagues."

How does StudyPages compare to other recruitment methods/platforms?

85% of users think StudyPages is better than any other recruitment methods or platforms.

■ Better or Much Better

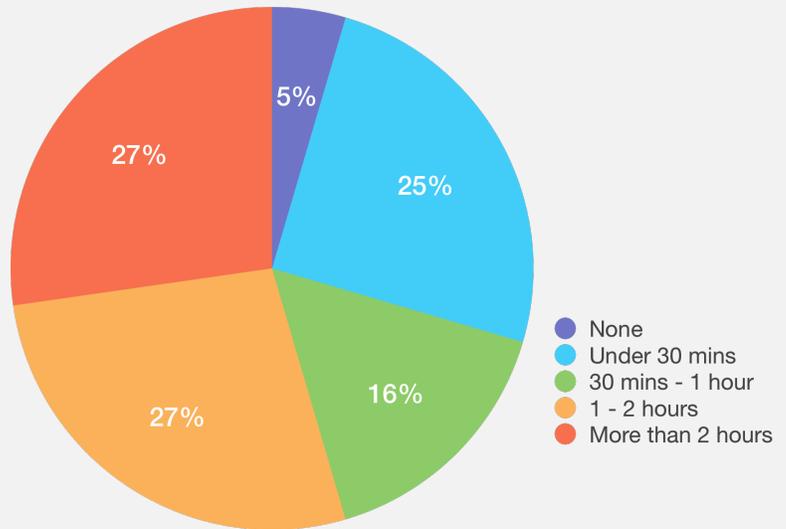


Graph 6. Proportion of users that finds StudyPages 'Better' or 'Much Better' than other methods or platforms (Range 1. Much Worse - Much Better)

StudyPages User Survey

How much do users spend on recruitment daily?

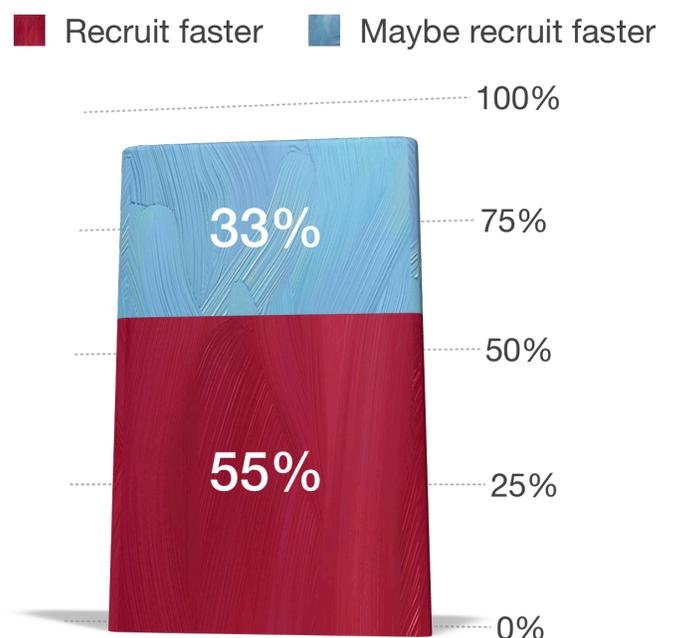
54% of our users spend more than 1 hour on recruitment daily.



Graph 7. Breakdown of time spent on recruitment

Does StudyPages have an impact on recruitment speed?

88% of users agree or maybe agree that StudyPages helps recruit faster.

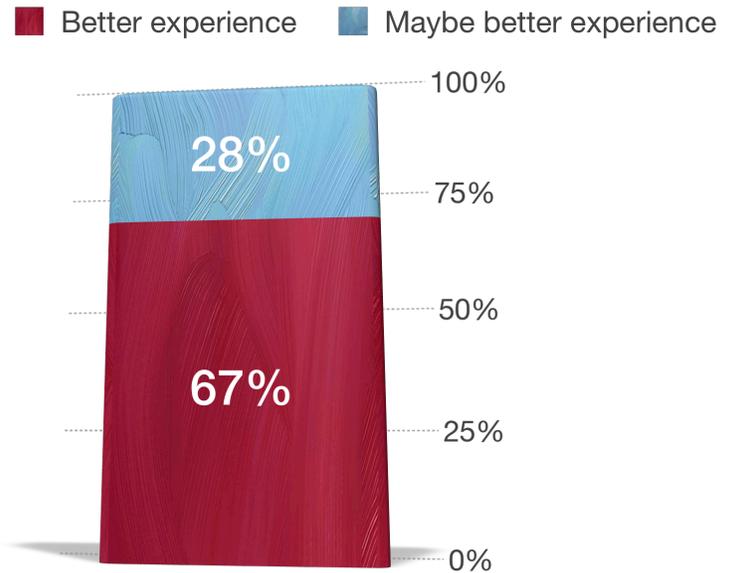


Graph 8. Proportion of users that agree/maybe agree that StudyPages helps recruit faster (Yes - Maybe - No)

StudyPages User Survey

Does StudyPages have an impact on participant experience?

95% of users agree or maybe agree that StudyPages helps deliver a better experience.



Graph 9. Proportion of users that agree/maybe agree that StudyPages helps deliver a great experience (Yes - Maybe - No)

Selected comments why users think StudyPages helps them recruit faster and deliver a great experience

"The SMS feature has cut down outreach time in half. Participants can respond at their convenience and don't feel like we are constantly after them to sign up."

"Completing a brief pre-qualification questionnaire help participants save time in applying for a study."

"The immediate notifications from StudyPages help me stay on top of the recruitment as we can respond to the new sign-ups the quickest possible way."

"It makes sure someone is contacting them and not lost in the shuffle."

"In today's world everything is through technology and so many participants respond faster and better through text."

"I can personalize the texts by adding my own Thank You's."

"People sign up at all hours of the night, outside of our working hours so we often will come into work with new leads to follow up with."